

Cisco Collaboration Flex Plan

Simplify your transition to cloud collaboration services

Today's office is diverse and fast-paced, and isn't constrained by geography. However, it's still as important as ever for employees to connect and collaborate. Whether they wish to work with others inside or outside their organization one on one, keep in touch using messaging, brainstorm in meetings, or provide the best possible level of customer service, being able to connect and work together effectively is critical. You need to be able to provide the technology and communications tools that make this possible.

And you need to be able to deliver collaboration services cost-effectively, using on-premises infrastructure or cloud-based services, depending on the needs of your employees.

The Cisco® Collaboration Flex Plan entitles people to use Cisco's industry-leading collaboration tools with one simple subscription-based offer. It helps with transitions to the cloud, and investment protection, by including cloud, premises, hosted and hybrid deployments, with the flexibility to use them all. Choose to equip employees with meetings, calling, or both, and add more at any time. At the same time, seamlessly drive enhanced team collaboration with Cisco Webex Teams™, which is included at no additional charge. And you can easily add Contact Center capabilities, which are also included in the Collaboration Flex Plan. One agreement covers software, entitlements, and technical support for cloud-based and on-premises services.

Benefits

- **Simplicity:** Cisco's industry-leading collaboration tools, available via subscription
- **Flexibility:** Mix and match between cloud, premises, hosted, and hybrid deployment options
- **Agility:** Get users up and running with the services they need today. Scale up as adoption increases

Next steps

When you purchase meetings or calling within the Cisco Collaboration Flex Plan, you can select the required support level.

You can choose the services you need today, and grow at your own pace. And you can enhance productivity further by providing teams with Cisco Webex Teams, included at no additional charge, for ongoing work – on every device, in every place, to move work forward. You can enable services for selected individuals, teams, or departments, or for your entire organization. And you have the flexibility to add services as adoption grows.

There is no need to manage complex agreements. And you can mix and match Meetings and Calling subscriptions for flexibility and value.

With the Flex Plan, you can choose the right subscription based on your business size and needs. Each option includes technical support. Choose from the following purchasing models:

- For enterprise-wide deployment, Cisco Enterprise Agreement customers can purchase via the Cisco Collaboration Flex Plan. Gain maximum value by enabling services for everyone in your organization for meetings or calling or both.
- To purchase meetings according to usage: Cisco Collaboration Flex Plan – Active User Meetings: Anyone can host a meeting, and you pay only for those who use the entitlement.
- To provide meetings and/or calling services to individuals, teams or departments: Cisco Collaboration Flex Plan – Named User: Your purchase is based on the number of people who need services. Grow at your own pace.
- To provide contact center services to your service agents: Cisco Collaboration Flex Plan – Concurrent Agent: Your purchase is based on the number of agents simultaneously using services at your peak busy hour. Grow at your own pace.

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